

Friday, 18 December 2015

Domiciliary Equipment Service Prescriber Update

Christmas and New Year Period

Domiciliary Equipment Service (DES) will remain open for all ordinary working days over the Christmas and New Year's period. Afterhours repairs support will also be available both during this time and over the Public Holidays.

DES Repairs telephone number is 1300 130 302.

DES Website Launch

DES has launched its new website as part of its ongoing commitment to supporting clinicians and consumers accessing assistive technology.

A large number of documents which support the successful selection of equipment and home modification items are now available on the DES website in an easy to access format. In addition to this, information about the services that DES provides and any news items can now be accessed in one location.

The new website can be found at: www.des.sa.gov.au

The website is intended to become the single point of entry into DES and as such, previous document interfaces used by both internal and external prescribers will be phased out in the new year. More information about how and when this will occur will be provided in early 2016.

In the meantime, please take some time to look around the new website to learn more about DES and the services we provide, and to familiarise yourselves with the new location of the documents you are accustomed to using.

We look forward to receiving any feedback or suggestions you might have about the website or any of our services via our new online [feedback form](#).

Wishing everyone a safe and happy holiday period and looking forward to hearing from you in 2016.

Regards,



Agnieszka Kuna

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Department for Communities and Social Inclusion



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